

SECTION EIGHT RETURN POLICY

RESTOCKING FEE

1. 25% of net invoice

RETURNED GOODS AUTHORIZATION CONSIDERATIONS

1. Return request received within 90 days of date of invoice
2. Product is new, unused and in original packaging

TO RETURN PRODUCT

1. Contact your Mainstreet Customer Service Representative at **800-782-6222** and request a Returned Goods Authorization Number.
2. The Returned Goods Authorization Number **MUST** be written on the outside of all returned packaging and referenced on all return documents
 - a. Any shipment received at Mainstreet without a Returned Goods Authorization Number will be returned to the sender,
FREIGHT COLLECT
 - b. Ship returned product to Mainstreet Menu Systems
FREIGHT PREPAID.

RETURNED PRODUCT ACCEPTANCE & ACCOUNT CREDITING

1. Product will be inspected at Mainstreet Menu Systems to ensure Returned Goods Authorization Number, new, unused condition and original packaging
 - a. If conditions are not met, product will be returned to sender
FREIGHT COLLECT
 - b. Credit - **Less the 25% Net Invoice Restocking Fee** - will be issued to the account within 30 days of returned product acceptance

EXCLUSIVE WARRANTY

We the Howard Company, Inc. warrant this item to be free from defects in materials and workmanship under normal use and service for two years and outdoor items for one year. This warranty does not apply to transparencies, poster prints, strips, fluorescent lights and starters. THIS WARRANTY IS EXCLUSIVE AND IS PLACE OF ANY OTHER WARRANTY. EXPRESS OR IMPLIED. INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

LIMITATION OF REMEDIES

Our liability and your remedies will, at our option, be limited solely to repair or replacement of the item or credit for the item. In no event will our liability exceed the purchase price of the item. WE WILL NOT BE LIABLE, UNDER ANY CIRCUMSTANCES, FOR CONSEQUENTIAL LOST PROFITS RESULTING FROM THE USE OF OR INABILITY TO USE THE ITEM OR FROM THE ITEM BEING INCORPORATED IN OR BECOMING A COMPONENT OF ANY OTHER GOOD NEITHER PARTY WILL HAVE ANY NEGLIGENCE OR OTHER TORT LIABILITY TO THE OTHER, OR TO ANY THIRD PARTY, ARISING FROM ANY BREACH OF THIS AGREEMENT.

We pride ourselves on our quality products and personal service to our customers. If you have any problems with the item or wish to return it, please contact us within 10 days of receipt of the item. You may not return any item without receiving our prior authorization. YOUR FAILURE TO MAKE ANY CLAIM UNDER THESE PROCEDURES AND WITHIN THE SPECIFIED TIME PERIOD WILL RESULT IN THE UNCONDITIONAL WAIVER OF SUCH CLAIM. We reserve the right to accept or reject any claim in whole or in part.